

Open Enrollment Overview

This Job Aid provides a walkthrough of the enrollment steps you need to complete during Open Enrollment (OE) in Cardinal Employee Self-Service (ESS).

The dates shown throughout this Job Aid were taken for the May Open Enrollment time frame. However, the process contained in this Job Aid applies to all Open Enrollment dates.

Throughout the Job Aid there will be verbiage blurred out on the screenshots. Please remember to read the instructions and the fine print on the actual pages in Cardinal when going through the Open Enrollment steps.

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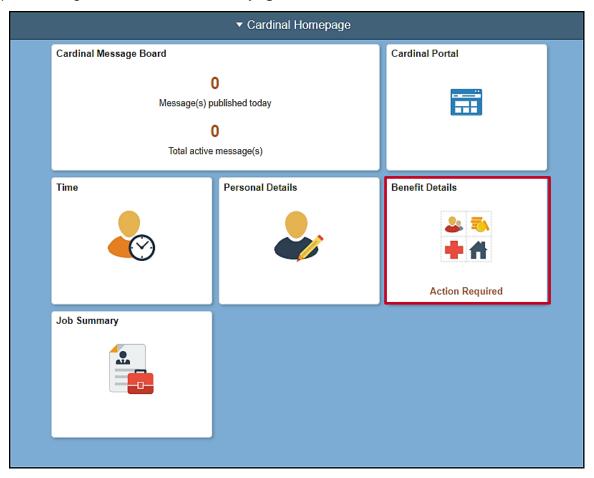
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Making your Open Enrollment Elections (in ESS)

The Open Enrollment process contained in this Job Aid can only be completed during the Open Enrollment (OE) period. Outside of the OE window, you can only change your benefits through a Life Event (i.e., Birth, Adoption, Divorce, Marriage, etc.) in Employee Self-Service or by contacting your agency Benefits Administrator (BA).

This process begins at the **Cardinal Homepage**.



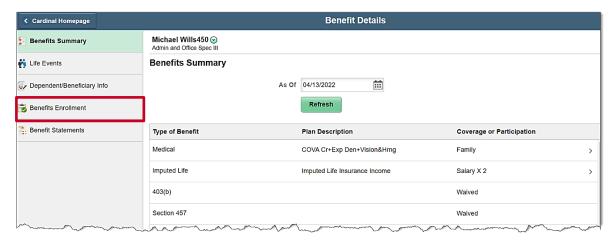
Note: Individual **Cardinal Homepage** tile availability and locations may appear differently based upon individual preferences and security settings.

Click the Benefit Details tile.

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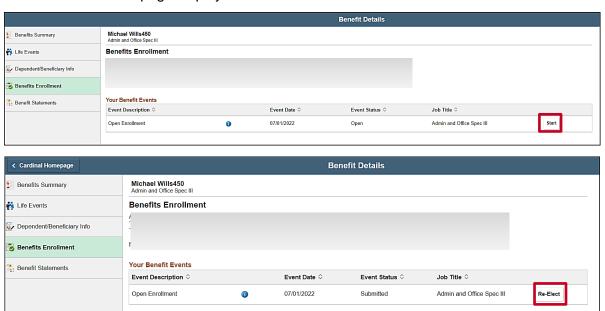


The Benefit Details page displays with the Benefits Summary list item displayed by default.



2. Click the **Benefits Enrollment** list item on the left-hand side of the page.

The **Benefits Enrollment** page displays.



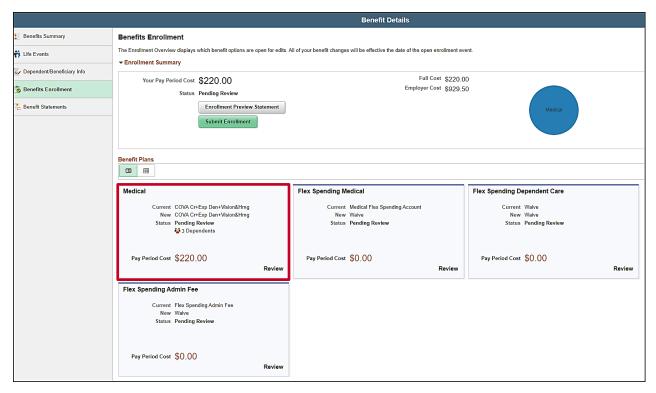
3. Click either the **Start** button or **Re-Elect** button for the Open Enrollment event.

Note: If you have already completed any elections for this Open Enrollment and you need to make updates or any additional elections, the Status for the Open Enrollment event will be "Submitted" and the **Start** button will be replaced with a **Re-Elect** or a **Resume** button.

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The **Benefits Enrollment** section displays.



Note: The Benefit Plans available on this page depend on your benefits eligibility. Retirees will only see the **Medical** tile. The steps within this Job Aid starts by detailing the steps for changing your Health Plan (**Medical** tile). Proceed to the applicable Step for the plan you need to enroll in based on the following:

- Health Plan: Step 4
- Flex Spending Medical: Step 34
- Flex Spending Dependent Care and Flex Spending Admin Fee: <u>Step 38</u>
- 4. Review your Current enrollment information within the **Medical** tile. The New enrollment information defaults with the same enrollment information.

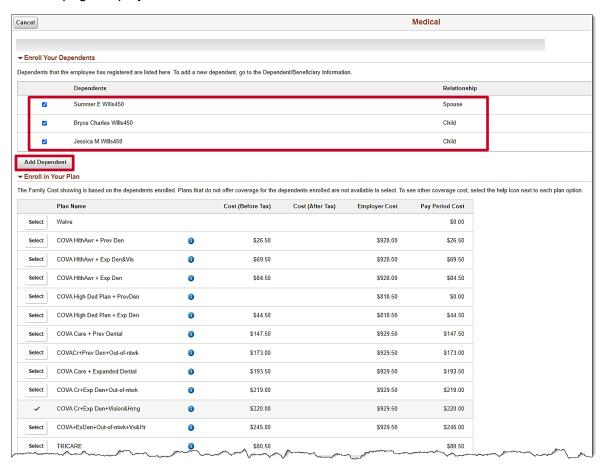
Note: If no enrollment changes need to be made for the new plan year, skip to <a>Step 45.

5. Click the **Medical** tile to begin the enrollment process.

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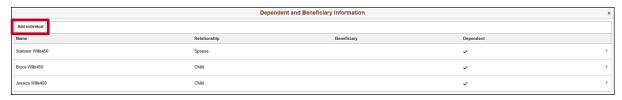
The Medical page displays.



- Review the existing dependents covered under your health plan to determine if changes are needed.
- 7. If you need to add a dependent to your health plan coverage, click the **Add Dependent** button. If you are not adding a dependent, skip to Step 30.

Note: Only add dependents that will be covered under your health plan. Do not add any beneficiaries into Cardinal. Beneficiaries (for life insurance or retirement) are not tracked in Cardinal. See your agency Benefits Administrator for any additional questions related to beneficiaries.

The **Dependent and Beneficiary Information** page displays.

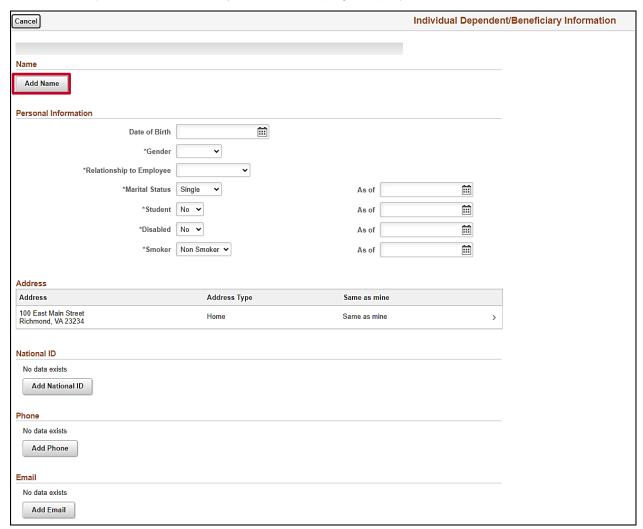


8. Click the **Add Individual** button to add a dependent to your Employee Record.

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The Individual Dependent/Beneficiary Information page displays.

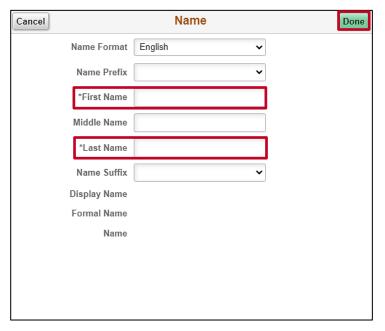


9. Click the Add Name button.

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The **Name** page displays in a pop-up window.



10. Enter your dependent's name information in the corresponding fields. The **First Name** and **Last Name** fields are required.

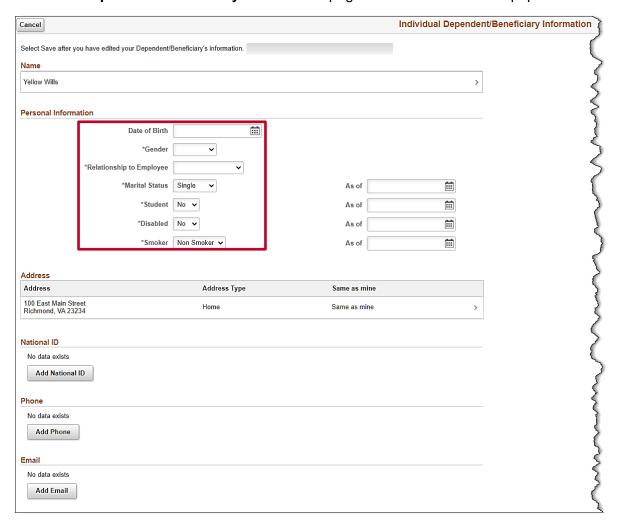
Note: Suffixes should only be entered in the Name Suffix field.

11. Click the **Done** button.

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The Individual Dependent/Beneficiary Information page returns with the name populated.



- 12. Input your dependent's date of birth in the **Date of Birth** field or select the appropriate date of birth using the **Date of Birth Calendar** icon.
- 13. Select your dependent's gender using the **Gender** dropdown button.
- Select your dependent's relationship to you using the Relationship to Employee dropdown button.

Note: All children to be covered under health benefits, regardless of age, must be listed as "Child".

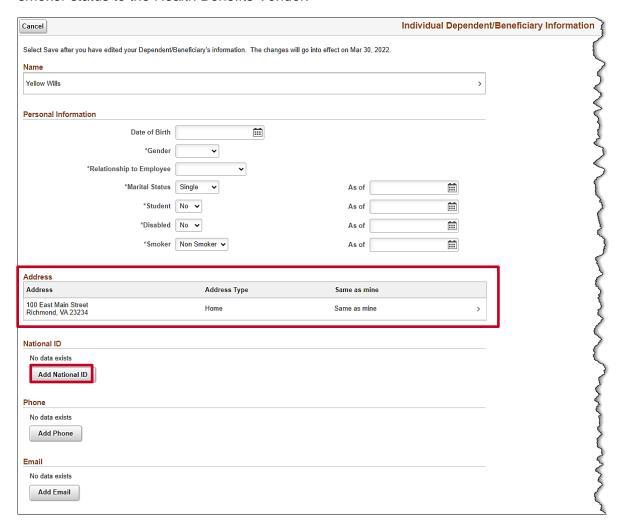
- 15. Select your dependent's marital status using the Marital Status dropdown button.
- 16. The **Student** field defaults to "No". There is no requirement to update this field as the Student field is not tracked in Cardinal or transmitted to the Health Benefits Vendor.
- 17. The **Disabled** field defaults to "No". Do not change this value.

Note: If your dependent is "Disabled", you must provide proof of disability to your agency Benefits Administrator outside of Cardinal.

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18. The **Smoker** field defaults to "No". Do not update this field as Cardinal does not track or transmit smoker status to the Health Benefits Vendor.



19. If your dependent has the same address as you do, verify that the **Address** section is set to "Same as mine".

Note: If your dependent has a different address than you, click on the address shown and edit accordingly.

20. Scroll down to the National ID section as needed and click the Add National ID button.

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The **National ID** page displays in a pop-up window.

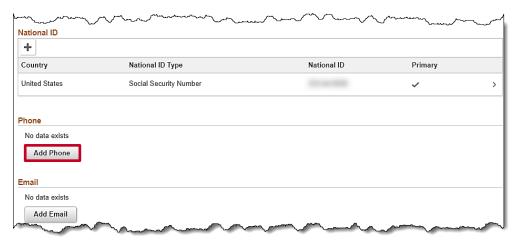


21. Complete the Country, National ID Type, and National ID (SSN) fields for the dependent.

Note: It can only be "No" for the **Primary** slide field if there is more than one type of National ID listed for the dependent (e.g., dual citizenship).

22. Click the **Done** button.

The Individual Dependent/Beneficiary Information page returns.

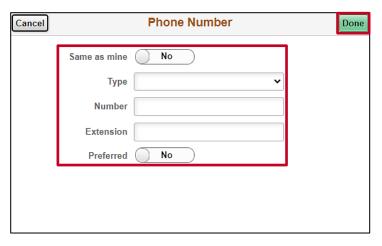


23. Click the Add Phone button.

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The **Phone Number** page displays in a pop-up window.

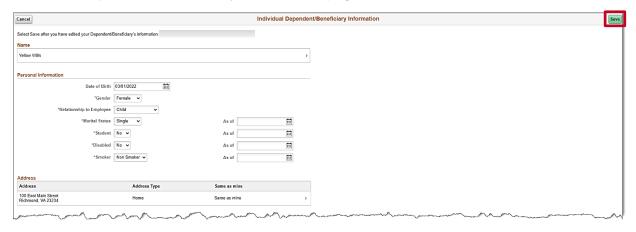


24. Select "Yes" for the **Same as Mine** slider field as applicable. If not, enter the dependent's phone information in the corresponding fields.

Note: Phone number information is not required for dependents.

Click the **Done** button.

The Individual Dependent/Beneficiary Information page returns.



26. Scroll up as needed and click the **Save** button in the top right-hand corner of the page.

Note: If you don't have an SSN for your dependent, the record will save without a National ID entered. However, your agency Benefits Administrator will reach out to obtain the SSN in the future.

A Saved Successfully message displays in a pop-up window.

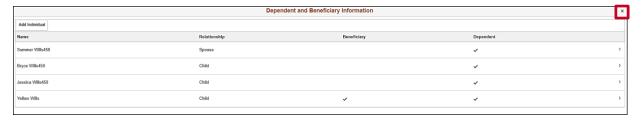


27. Click the **OK** button.

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The **Dependent and Beneficiary Information** page returns.

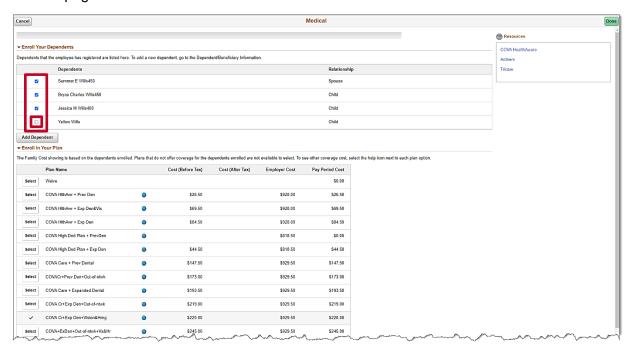


28. Repeat Steps 7 – 27 as required until all dependents are added.

Note: When adding dependents to coverage, supporting documentation is required that provides proof of eligibility. **Do not miss your Open Enrollment deadline**. If you **do not** have the documentation, you can still submit your election request. The eligibility documents can be submitted later. See your agency Benefits Administrator for more information.

29. After all dependents are added, click the **Close (X)** icon in the upper right-hand corner of the page.

The **Medical** page returns.



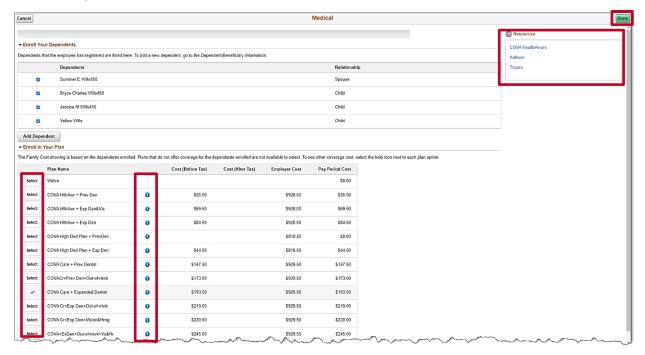
30. Within the **Enroll Your Dependents** section, select the **Enroll** checkbox option for each dependent you want covered for the new plan year.

Note: As you select dependents, the coverage costs below will update accordingly.

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The Medical page refreshes.



31. Within the Enroll in Your Plan section, select the Health Plan you wish to enroll in for the new plan year by clicking the corresponding Select button. A green checkmark displays for the selected plan.

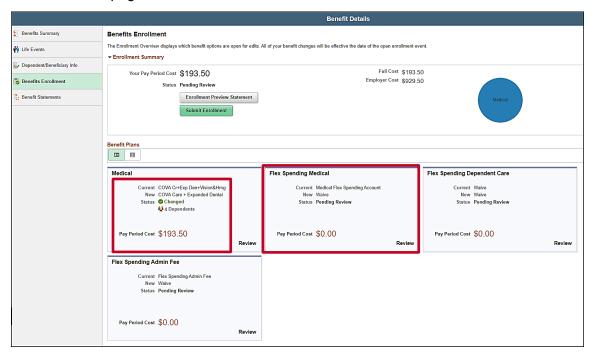
Note: Optionally click the blue **Information** icon for any of the plans to view additional information. There are also links in the **Resources** section of the page that can be used to view additional information.

32. Click the **Done** button in the upper right-hand corner of the page.

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The Benefit Details page returns.



33. Review the updated information in the Medical tile.

Note: The **Medical** tile now displays the coverage selected in the **New** row and the number of dependents enrolled along with the Pay Period Cost for the new plan year. The **Medical** tile now has a Status of "Changed".

If you are not enrolling in a Flexible Spending Account (FSA) or if you are a Retiree participant, skip to Step 45.

34. Click the Flex Spending Medical tile.

Note: If you have elected a Flex Spending Medical plan, you must re-elect this each year.

The Flex Spending Medical page displays.

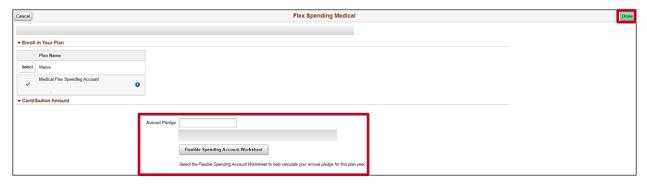


Click the Select button to elect Medical Flex Spending.

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The Flex Spending Medical page refreshes.

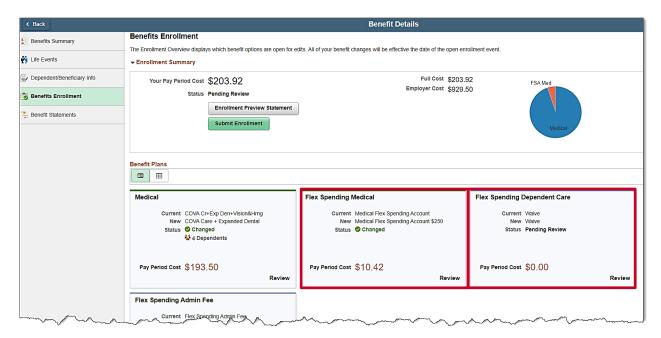


36. Enter the applicable amount in the **Annual Pledge** field.

Note: The amount entered must be the amount you want to come out of your check for the entire plan year. Most employees can use the Flexible Spending Account worksheet to help them calculate the Annual Pledge amount. Employees who are paid semi-monthly but only have 18 pays a year (rather than 24) should not use this tool to calculate an annual pledge.

Click the **Done** button in the upper right-hand corner of the page.

The **Benefit Details** page returns.



Note: The **Flex Spending Medical** tile now displays the Pay Period Cost, and the Status is now "Changed". In addition, the pie chart on the page is updated with every additional benefit change that occurs.

Note: If you are not enrolling in a Flex Spending Dependent Care plan, skip to Step 45.

38. Click the Flex Spending Dependent Care tile.

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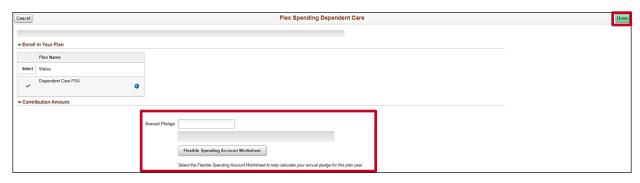


The Flex Spending Dependent Care page displays.



39. Click the **Select** button to elect the Dependent Care FSA plan.

The Flex Spending Dependent Care page refreshes.



40. Enter the applicable amount in the **Annual Pledge** field.

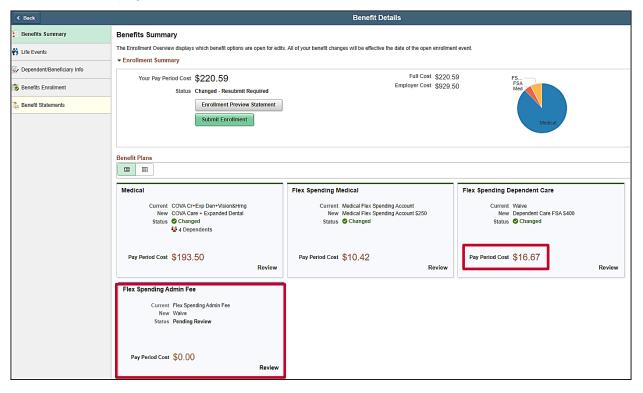
Note: The amount entered must be the amount you want to come out of your check for the entire plan year. Most employees can use the Flexible Spending Account worksheet to help them calculate the Annual Pledge amount. Employees who are paid semi-monthly but only have 18 pays a year (rather than 24) should not use this tool to calculate an annual pledge.

41. Click the **Done** button in the upper right-hand corner of the page.

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The Benefits Details page returns.



Note: The **Flex Spending Dependent Care** tile now displays the Pay Period Cost, and the Status is now "Changed". In addition, the pie chart on the page is updated with every additional benefit change that occurs.

42. If you selected a Flex Spending Medical plan or a Flex Spending Dependent Care plan, you must elect the Flex Spending Admin Fee. Click the **Flex Spending Admin Fee** tile.

The Flex Spending Admin Fee page displays.

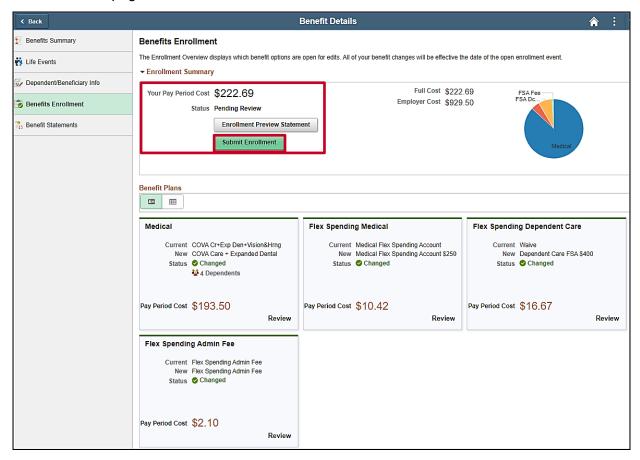


- 43. Click the **Select** button for the Flex Spending Admin Fee.
- 44. Click the **Done** button in the upper right-hand corner of the page.

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The **Benefit Details** page returns.



Note: The **Flex Spending Admin Fee** tile now displays the Pay Period Cost, and the Status is now "Changed". In addition, the pie chart on the page is updated with every additional benefit change that occurs.

45. Review the Your Pay Period Cost section.

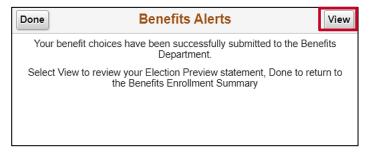
Note: If you use Cardinal for Benefits only (i.e., you are not paid out of Cardinal), the Pay Period Cost is reflecting your monthly cost in Cardinal.

46. Click the **Submit Enrollment** button.

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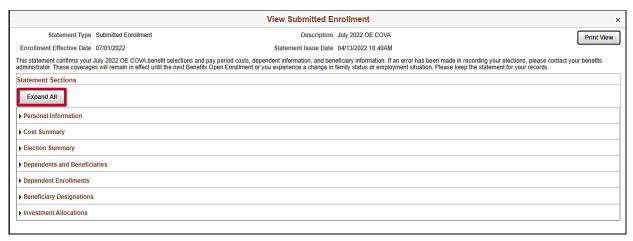
A **Benefits Alerts** message displays in a pop-up window.



47. Click the View button to review your Election Preview Statement.

Note: If you don't want to review your Election Preview Statement, click the **Done** button and you have completed the open enrollment process.

The View Submitted Enrollment page displays.

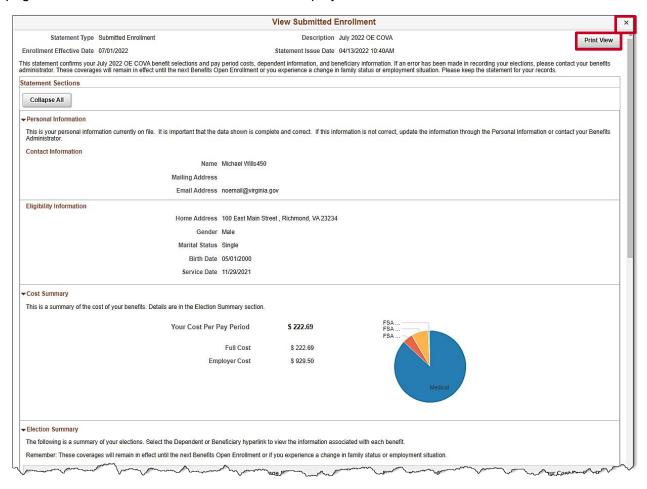


48. Click the Expand All button.

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The page refreshes and the detailed information displays.

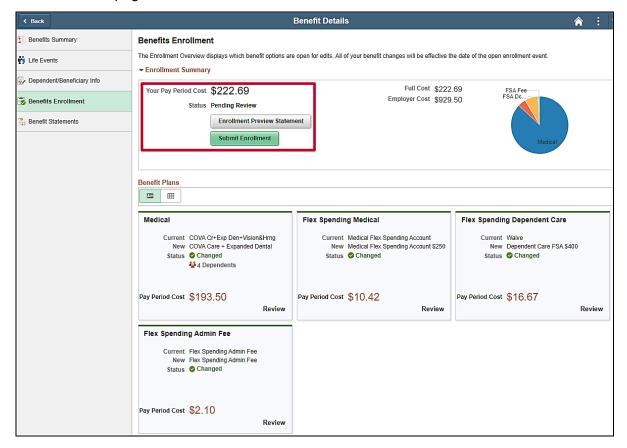


- 49. Click the **Print View** button as desired to print the Election Preview Statement.
- 50. Once complete, click the Close (X) icon to return to the Benefit Details page.

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The **Benefit Details** page returns.



Note: If you added a dependent during the open enrollment process, you must now submit the supporting documentation to your agency Benefits Administrator for the coverage to be transmitted to the Health Benefits Vendor.

Congratulations! You have completed the benefit enrollment process for Open Enrollment. You will receive an email with your open enrollment confirmation statement.

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